

SUCCESSFUL RESPONSE & RECOVERY IS A PROCESS PLANNED FOR IN ADVANCE.



Your Resource.
Your Advocate.
Your Partner.



WHAT'S YOUR PLAN?

WORKING AS AN EXTENSION OF YOUR STAFF...

FMIT Response & Recovery Programs Support All Member's Claims.

**PROPERTY CATASTROPHIC
CLAIMS MANAGEMENT**



**2017 Emergency Response Plan
FMIT & SYNERGYNDS PARTNERSHIP**



- No Additional Cost to FMIT Members.
- FMIT Programs Work with Members both Prior to & After a Loss.
- Available on ALL Insured Losses (Not Just Hurricanes).
- Disaster Preparedness Symposiums are Scheduled across the State for FMIT Members.
- FMIT Partners with FDEM and FEMA to Support Recovery Initiatives (FLC-PACT).
- Services & Programs Developed Exclusively for FMIT Members.



Emergency Service & Support

[Click Here to Learn More...](#)



Recovery Program Management

[Click Here to Learn More...](#)



Catastrophe (CAT) Response

[Click Here to Learn More...](#)



Repair & Reconstruction

[Click Here to Learn More...](#)



Fire Damage & Deodorization

[Click Here to Learn More...](#)



Water Damage & Moisture Control

[Click Here to Learn More...](#)



Environmental Remediation

[Click Here to Learn More...](#)



Consulting Services & Continuing Education

[Click Here to Learn More...](#)

24/7 Recovery Services Support FMIT Member's Insured Losses.

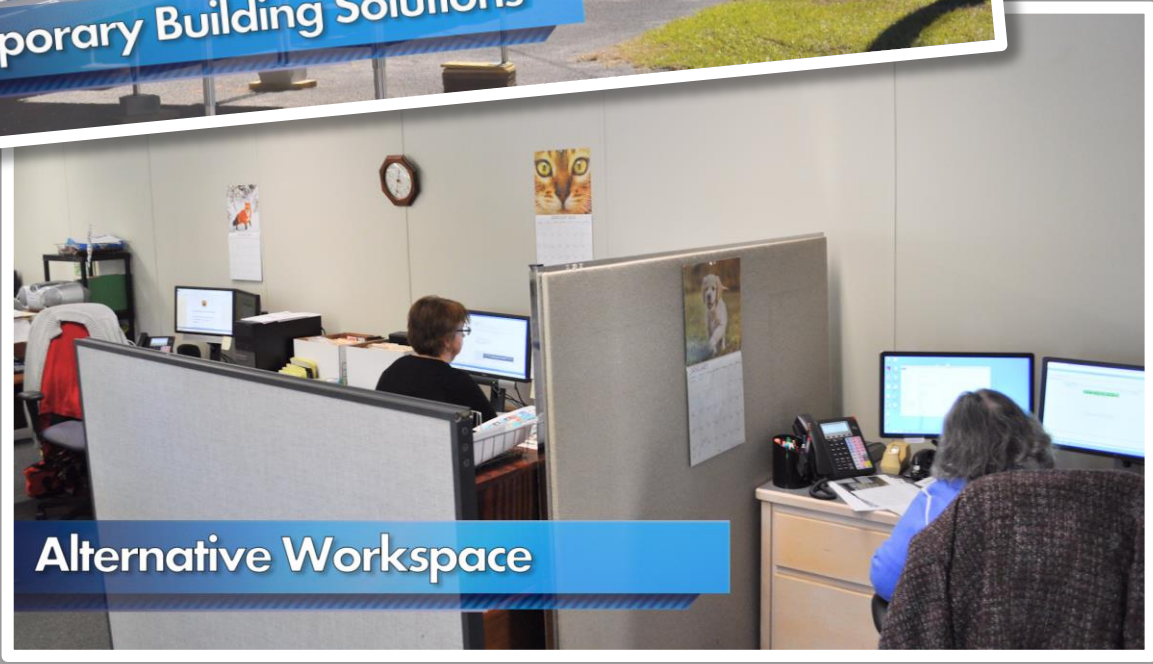
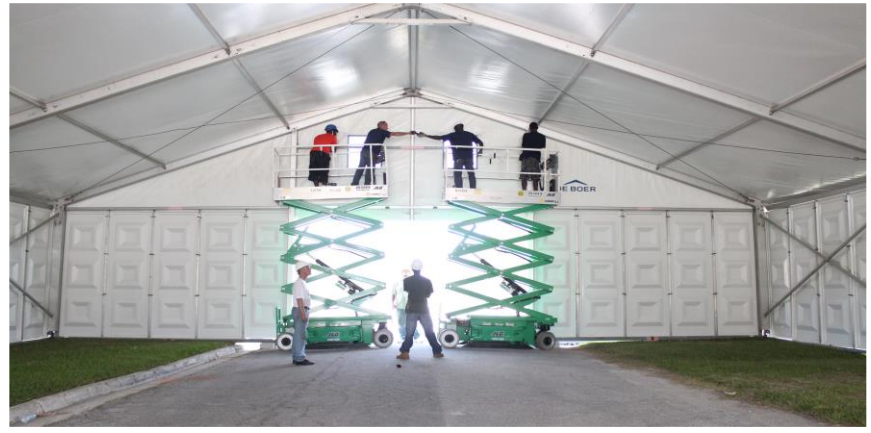
- ✓ Emergency Support
- ✓ Temp Services, Equipment & Portable Bldgs
- ✓ Recovery Project Management
- ✓ Catastrophe (CAT) Response
- ✓ Repair & Reconstruction Services
- ✓ Fire Damage & Deodorization
- ✓ Water Damage & Moisture Control
- ✓ Environmental Remediation
- ✓ Consulting & Continuing Education

Identify Special Needs Unique to Your Property &/or Departments Prior to an Incident.



- The Yellow Pages or Google should not be your Primary Recovery Reference Guide.
- What Resources &/or Equipment will be Necessary to Maintain Operations.
- FMIT Supports Emergency Services & Rental Costs in Efforts to Keep Your Daily Operations Functioning.
- Consider Alternate Locations or Workspace Requirements for your Department(s).

EMERGENCY SUBSISTENCE & STABILIZATION... (The FMIT Difference!)



Alternative Workspace



City of Williston – Sink Hole Claim(s)

EMERGENCY SUBSISTENCE & STABILIZATION... (The FMIT Difference!)

Town of Bal Harbor Fire Damage to Police Maintenance Garage



Portable Structures & Equipment

**30x30 Low-Bay Structure, Fork Lift, 125KW Generator
& 12ton AC Unit**



Portable Structures & Equipment

12,000lbs Portable Hydraulic Vehicle Lift

EMERGENCY SUBSISTENCE & STABILIZATION... (The FMIT Difference!)

City of Cape Coral – Water Park Fire



Admin, Gift Shop & Signage



Food & Concession Trailers



Walk-In Cooler & Freezer



Guest Services & Shade Structures



Security Fencing



POS Equipment

EMERGENCY SUBSISTENCE & STABILIZATION... (The FMIT Difference!)

City of Gulf Breeze – Golf Club House Fire



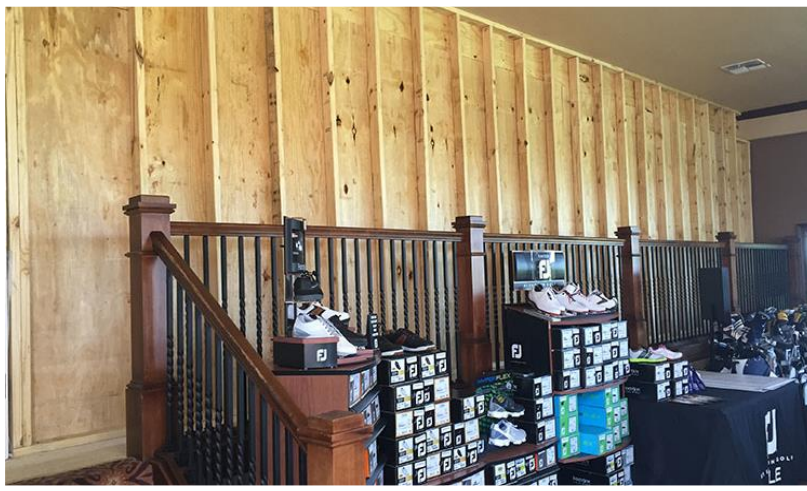
Food Services



Portable AC Restrooms



Walk-In Cooler



Power, HVAC & Board-Up



Pack-Out & Relocation



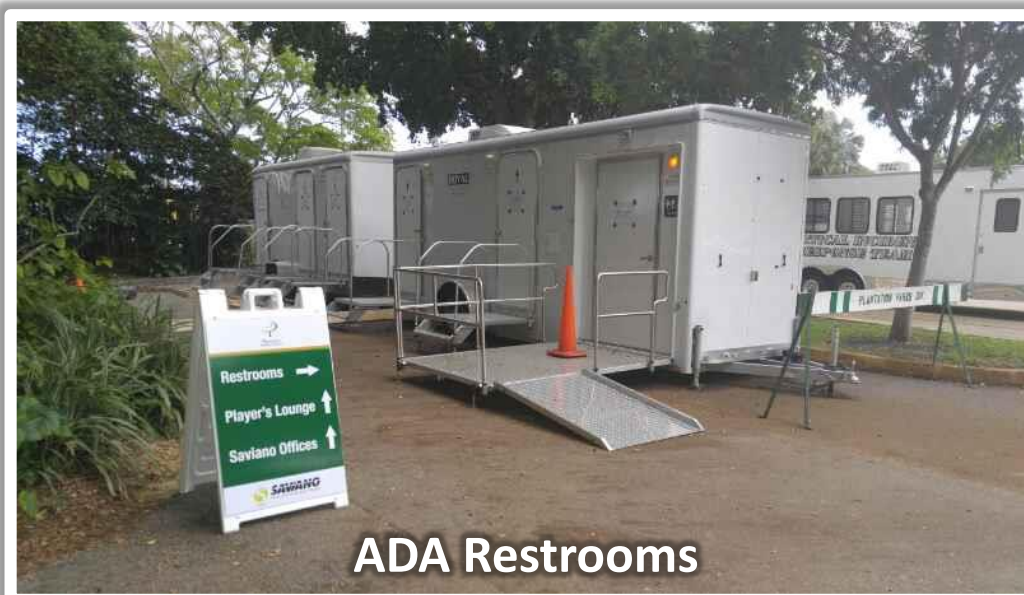
Temp Storage

EMERGENCY SUBSISTENCE & STABILIZATION... (The FMIT Difference!)

City of Plantation – Tennis Club Fire



Modular Building w/ADA Ramp



ADA Restrooms



Signage



Temp Power & Lighting

YOUR RESOURCE. YOUR ADVOCATE. YOUR PARTNER



Are You Taking Advantage of FMIT Programs & Services to Help Support Your Plan?

EXCLUSIVE FMIT MANAGED PROGRAMS

simpliCity™ is the software solution developed by Synergy ID and licensed exclusively to the FMIT for authorized use by its Members. FMIT Members face unique challenges when maintaining accurate schedule of values, tracking assets, overseeing project coordinating vendor services and documenting the claims process. simpliCity™ developed for FMIT Members as a single solution to address these various needs to support overall business continuity planning. Each individual FMIT Member provided one free simpliCity™ user license as part of their annual insurance renewal. Additional user logins and Member customization is available.

FMIT TurnKey Recovery™ Program eliminates Member's upfront out-of-pocket associated with an insured property loss. Managed by SynergyNDS, TurnKey Recovery helps to minimize the financial burden that property claims can have on FMIT's net cash flow. More importantly, TurnKey Recovery™ helps expedite the overall recovery process while allowing Members the flexibility to have it done at no additional costs to FMIT Members. Additionally, all approved claim recovery costs, upfront material deposits and contractor progress payments are direct by FMIT to applicable vendors. Vendors can be those identified by their own procurement process or by taking advantage of TurnKey Recovery's Managed Vendor Program (MVP™).

Asset ID™ provides FMIT Members with a comprehensive property survey to update schedule of values (SOV) and other primary C.O.P.E characteristics under the direction of the FMIT, provides Member surveys as an added benefit of being insured by the League. Using mobile field applications are captured in real-time and shared with Members via email distribution reporting hosted in simpliCity™. Additionally, SynergyNDS uses field backstop response and recovery initiatives. Our proactive approach FMIT Members reinforces pre-event planning to further identify property site conditions necessary to minimize property exposure.

FLC-PACT (Public Assistance CloseOut Team) was formed by FMIT Members maximize anticipated insurance proceeds and eligible FEMA (PA) related to insured property. FMIT has invested a great deal of the ongoing support of FLC-PACT which has benefited Members to dollars. FMIT Members are encouraged to reach out to FLC-PACT events, especially prior to FEMA PA Funding Application and Project development. It is important to realize that insurance is the determining coverage and anticipated insurance proceeds related to Avoid potential claim disputes or funding deobligation by turning

ADDITIONAL VALUE ADDED FMIT PROGRAMS

TrackDown™, developed by SynergyID, allows FMIT Members to manage people, fixed equipment and mobile assets involved in their daily operations. Additionally, TrackDown™ proves invaluable to supporting FMIT Members recovery initiatives in costs and help make informed real-time decisions. Improving upon best-of-breed technology, TrackDown™ utilizes advancements in Cellular, RFID, Barcode and Mapping solutions to customize both passive and direct data collection systems to meet specific FMIT Members' needs. More importantly, TrackDown™ empowers FMIT Members to take greater control over their daily operations.

FMIT-Alert Notification System helps Members prepare for impending weather events by providing alert information directly to their inbox and cell phone. FMIT-Alerts are timely, brief and packed with the pre-event information (such as projected storm path and intensity data), that Members need to consider for advanced preparation. Deployed by SynergyNDS, FMIT-Alerts include pre and post-event communications delivered via email, phone and text messages that support specific FMIT recovery initiatives. Additionally, FMIT-Alerts provide Members up-to-date information detailing advanced Claim Department preparations and emergency response. FMIT Members can activate Alerts by logging into their simpliCity™ account profile.

RAPID Assessment™ provides FMIT Members real-time solutions to capture and report damages to insured property. Using various mobile applications, data collected in the field is uploaded simultaneously or through breadcrumb reporting to the FMIT Claims Department. Information is shared with all involved parties and is synchronized to Member's simpliCity™ dashboard in efforts to expedite preliminary damage assessments, response and initial insurance reserves. RAPID Assessment™ provides FMIT Members the tools and mobility to better support overall claim reporting and recovery.

MMAAP™ (Managed Member Asset Program) provides an opportunity for FMIT Members' to realize a return on fixed assets (equipment) by contributing to the on-demand insurance rental program. Accessed and inventoried through the TrackDown™ database, participating Members are paid market rates direct from insurance for equipment rentals on eligible FMIT scheduled property claims. MMAAP™ is utilized for both approved property claims and complies with eligible insurance and FEMA Cat B procurement guidelines. All procurement, setup and fulfillment activities are managed by SynergyNDS as a two-tiered program bringing together inventory from both the public and private sector. MMAAP™ expedites the mobilization and setup of requested assets and equipment – saving time, money and unnecessary frustrations.

ESP (Employee Support Program) is a voluntary program designed for FMIT Members to help those within their organization whom recovery depends on. Response and recovery is only as successful as the availability of the people who are tasked with the responsibility to respond. More importantly, it helps identify employee needs before they need them. ESP works with staff's homeowners' insurance providers and qualified contractors to coordinate repair services, prioritize response and leverage FMIT group discounts. All this is done at the convenience of the Member's work site; allowing affected employees to remain at work and focus on the recovery tasks at hand.

HEAR FROM FMIT MEMBERS... (Program Testimonials)



Successful Response & Recovery Stories (Videos): www.synergyfmit.com

Testimonials

Home > Testimonials

Project Videos

Tiger Point Golf Club Recovery



FMIT TurnKey Recovery responded to severe fire damage at the Tiger Point Golf Club in the City of Gulf Breeze by providing immediate temporary services as well as repair and build-back in order to continue daily operations.

Williston City Hall Sinkhole Recovery



When a sinkhole formed beneath the Williston City Hall, immediate action was required by FMIT TurnKey Recovery to help stabilize the building and safeguard both City personnel and the general public.

Mary Esther Public Library



Severe storms and a tornado blew over trees landed on the library in the City of Mary Esther. SynergyNDS was on the scene immediately to further damage and begin recovery.

City of Williston Fire & Police Department



City of Williston called upon SynergyNDS to erect a temporary fire station threatened by a sinkhole. SynergyNDS deployed necessary resources to stand up a building within 36 hours to house fire apparatus & equipment, sleeping quarters and temporary offices.

Panhandle Flood Recovery 2014



As FMIT Recovery Program Manager, SynergyNDS provided immediate emergency services and recovery initiatives to FMIT Members damaged by the Panhandle Flood Event.

Pensacola International Airport Loss



After a sprinkler break in the main terminal threatened to shutdown airport operations, SynergyNDS was called to provide immediate emergency services and program management.

TurnKey Recovery Spotlight & Testimonials



Kennedy Space Center The Life Sciences Building



FMIT Response and Recovery



James Lee Witt

Chief Executive Officer, James Lee Witt Associates



"As a former FEMA Director, I understand the results of catastrophic, devastating events and their effects on the livelihood of individuals. SynergyNDS provided immediate response after Hurricane Katrina ravaged New Orleans and was instrumental in the revitalization of the Florida communities damaged by the four hurricanes in 2004. SynergyNDS strives for excellence and without a doubt will remain a leader in the restoration industry for years to come."

Ashton Hayward

Mayor, City of Pensacola



"One of the most important things that happened immediately after the Pensacola flood was the Florida League of Cities and SynergyNDS were on the ground with my team to make sure that the citizens of Pensacola were taken care of and they had their central needs and I think that we've worked together as a team. But most importantly, making them feel comfortable and getting back to normalcy in their day to day lives."

Andrea Kvech

Assistant Airport Director for Finance, Pensacola Airport



"We experienced a loss here at the airport after an incident with our sprinkler system. By the time we got down to the terminal we approximated that 6000 gallons of water emptied out into the terminal. FMIT TurnKey Recovery was on site the next day to help us with this matter. They have contracted with our vendors directly which has made the payment process for vendors much faster than the city's process. We're able to send invoices and timesheets electronically to FMIT, this process by sending items electronically has helped to reduce the financial burden to the airport directly. I would recommend FMIT to other members."

Brian Coon

Director, Florida Division of Emergency Management



"As one of the states leading emergency officials, I know how important it is to work with our partners across the state before, during, and after a disaster. Working with the Florida Division of Emergency Management and FEMA, the FMIT and SynergyNDS have helped support their insured public entities reclaim millions of dollars after previous disasters. Through involvement in FDEM exercises such as the statewide hurricane exercise and by having a proactive response and recovery program, the FMIT can insure that Floridians are best positioned to recover quickly after a disaster."

Sheila Ortyl

Library Director, Mary Esther Public Library



"I commend SynergyNDS and TurnKey Recovery for all the hard work that they did, the speed, the..."

Assistant Fire Chief Wallace

City of Williston Fire Department



"Due to the complexity of the situation, and the impact on fire and police services, we had to take..."